

ERROR CODE - RUNTIME ERROR 339

Cause (XP or Vista)

Component 'FileZip.DLL' or one of its dependencies not correctly registered: file is missing or invalid.

Solution:

- As for the Windows XP computer, if the error is just FileZip.DLL then downloading and installing the latest software update version 2.1.0.9 or above from our website should fix the issue.

Cause (Vista):

- Fathzip.dll. Vista authorization issue

Solution A:

- Download current version of DinoCapture (or V2.9.0.0 after)

Solution B:

- If your DinoCaptuer driver version prior to V2.9.0.0
When you run the DinoCapture program for the first time, please right click on the DinoCapture icon, and then the option menu will pop up. Select "Run as administrator". When the Vista "User Account Control" screen shows up, choose "Allow". Your computer should recognize that DinoCapture is authorized by the administrator. Now you should be able to double click the DinoCapture icon on the desktop for normal use in the future.
or

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- If required to set “Run as Administrator” each time you start DinoCapture. Right Click DinoCapture icon that is on the Desktop > select “Properties” > click on “Compatibility” tab > check “Run this program as an administrator” > then press “OK”

Helpful:

- Another tip for you: the TWAIN-driver worked fine even without this change, so I managed to use the microscope by opening Paint Shop Pro and choosing TWAIN, Aquire (Finn Espen)