

ERROR - CODE 39

Windows cannot load the device driver for this hardware

After completing the installation from the CD, then plugging the device into a USB port to install the driver, an error message shows up while installing.

“Code 39 Windows cannot load the device driver for this hardware. The driver may be corrupted or missing.”

Cause:

- Problem may be caused after installing DinoCapture then uninstalling another imaging device such as a web-cam.

Solution:

- Please re-install the other imaging devices software which the DinoLite software might have linked some files to. After that re-install DinoCapture

